SITUATION REPORT as of 09/02/2021 at 3:00 pm

UPDATES

The Department of Public Works has completed temporary, emergency repairs to Turkey Roost Road. All roads are now passable.

Power has been restored to all but 32 homes. Eversource crews continue to actively work on restoration.

This will be the final update unless there are significant changes.

REPORTING ISSUES & CONCERNS

As always, in an emergency call 911.

For issues with your utility provider, the most effective way to report is to contact your service provider directly:

- Eversource – Natural Gas: 1-877-944-5325
- Aquarion: 1-800-732-9678
- Charter/Spectrum: 1-833-780-1880
- Frontier: 1-800-921-8101

If the issue is not an emergency, but requires immediate attention, the best way to report is to call our dispatch center at 203-261-3622. This will ensure that the proper departments are notified and the matter prioritized.

For report routine concerns to the Town you can also go to our website at www.MonroeCT.org and use the “Submit a Service Request” button.