



TOWN OF MONROE

DEPARTMENT OF PUBLIC WORKS

7 Fan Hill Road
Monroe, CT 06468
Phone: 203-452-2814

www.monroect.org/PublicWorks

BULKY WASTE PICKUP PROGRAM (Dial-A-Dump)

The Department of Public Works has revised the Bulky Waste Pickup Program. Pickups will be during the spring (March, April & May) and the fall (September, October and November). Pickups will be by appointment only and occur on a weekly basis during these months, depending on weather conditions and other conflicts that may arise.

To schedule a pickup, please visit the Town website at www.monroect.org. Select "Submit Service Request" and sign in as directed. Under Issue Type, select "Bulky Waste Pickup". Be sure to enter your email address and "*Notification Preference*". If calling DPW (203) 452-2814, please be precise when leaving your name, address, phone number, email and a list of the items. Notification of pickup date will be by email or a call back. Please note the Town email response will read: "**noreply@monroect.org**". Once your pickup is scheduled, it will be your responsibility to make note of the date. **Reminder letters will not be sent.**

Please have items separated in piles behind the curb in an orderly fashion no more than 1 (one) week prior to pickup or by 7:00 am on the day of pickup. Items must be easily accessible to the Town equipment and personnel. This is a service the Town provides at no charge to residents and is for large items that cannot be disposed of in your regular trash. Residents are allowed one pickup only per calendar year.

ACCEPTABLE ITEMS: furniture, sofas, chairs, refrigerators (doors removed), rugs, rug pads, mattresses, box springs, toys, dishwashers, washing machines, gas grills (tank removed), lawn mowers (oil/gas removed), bicycles, etc.

UNACCEPTABLE ITEMS: DO NOT PUT OUT!!

- Hazardous materials (oil-based paint, motor oil, pesticides, chemicals, etc.) We have one Household Hazardous Waste collection a year.
- Recyclable materials (Blue bin items)
- Demolition materials (ceramic tiles, asphalt shingles, sheetrock, insulation, concrete or stone). To dispose of these items, a \$12 ticket/payment for 125 lbs., payments are made directly at the Trumbull Transfer Station.
- Garbage, clothes, fuels (gas, diesel, kerosene), logs with creosote, brush, leaves, small electronics. (Small electronics accepted *free of charge* at the Garder Road Landfill)
- Explosives, oil tanks, Propane & Oxygen tanks
- Items that are over six feet long

Items must be separated in piles at the curb. Mixed piles and unacceptable items will absolutely not be picked up. It is the resident's responsibility to dispose of all items left at the curb. **Refrigerators and/or freezers must have doors and food removed. Lawn mowers must have oil and gas removed. Gas grills must have tanks removed. Sleeper sofas must be disassembled.**

Please call Public Works at (203) 452-2814 if you have any questions.