



Town of Monroe Contact & Access Program



***Endorsed by your Monroe TRIAD &
Monroe Commission on Ageing***



When an emergency call is made to 911 it goes to our Monroe Police Dispatch Center and the Police along with the proper emergency service department is sent to handle your emergency situation.

The Monroe Police Dispatch Center uses a Computer Aided Dispatch (CAD) program that can store information to help First Responders gain access to you or your loved one quickly.

This is a voluntary program, which you choose to participate in that can help prevent damage to your home and aid first responders in the event of a fire or medical emergency. The program provides:

1. Peace of Mind

Only emergency responders to this incident will be given the code or key location. Friends, family and neighbors cannot use this system to access a home.

2. An Alternative to Forced Entry

If a key box, garage code or hidden key is used, responders won't have to force entry into your home *however, in the event of a time sensitive situation (person not breathing, fire, etc.) emergency personnel may not have the time to use the key code system and will gain entry by the fastest means possible.*

You can purchase a lock box of your choice from Home Depot, Amazon or Aubuchon Hardware Store.

If a group of people living in one of the 55 and over communities purchase the boxes, members of the Masonic temple have offered to come on a designated date and time, to affix the box in a location chosen by the senior. Kim Cassia will coordinate this with the volunteers from the Masons.

For questions regarding the program contact Kim by phone at 203-452-2815 ext. 1 or email kcassia@monroect.org.